



# Active Directory Reporter Case Study

A leading provider of Tax-Advantaged Benefits for working families  
chooses CionSystems Active Directory Reporter

## CIONSYSTEMS PRODUCTS

- Active Directory Manager
- Active Directory Self Service
- Active Directory Reporter
- Active Directory Change Notifier
- System Information and Comparison
- Remote Manger

For more information on any of our products or services please visit us on the Web at: [www.CionSystems.com](http://www.CionSystems.com)

CionSystems Inc.  
16625 Redmond Way,  
Ste. M106  
Redmond, WA. 98052  
425.605.5325

## Business Challenge

WageWorks is a leading benefits management company is enabling customers to save money on health care, wellness, dependent care, commuting, and tuition expenses by helping them manage tax-advantaged programs such as FSAs, HSAs, and HRAs.

The Health Insurance Portability and Accountability Act (HIPAA) introduced many challenges for companies in the health care industry and related fields.

WageWorks needed strong reporting and auditing that would enable them to prove compliance with both HIPAA and internal guidelines. They faced challenges related to the lack of meaningful reporting capabilities in the native toolset as well as a lack of scheduling capabilities. Managing all the information and the lack of predictability created extra work for WageWorks administrators, to the point that it was taking time away from other business requirements.

WageWorks decided to pursue a cost-effective solution that had the capabilities needed to restore the efficiency within the IT organization, and would generate reports that would help them comply with the HIPAA guidelines. Additionally, proactively knowing the state of Active Directory and Exchange was a key requirement for the organization's management.

## The Solution

Compliance with HIPAA regulations was mandatory for any solution being considered. Administrators at WageWorks found it quite easy to use the Active Directory Reporter to create, schedule, and archive the reports from day one. CionSystems helped streamline the reporting activities and improve the audit trail.

Out of the many standard reports provided, WageWorks was able to select the ones they needed, customize them to include the extra information required and implement a periodic e-mailing to both staff and management. Having a browser-based interface and requiring no scripting or coding to obtain the meaningful data out of Active Directory means that everyone in the IT organization is able to contribute to the compliance efforts.

CionSystems also provided knowledgeable and dedicated technical resources to ensure a smooth implementation and quick resolution of issues. The reporting flexibility and technical knowledge gave CionSystems an edge over the competition.

## Outcome

The comprehensive reporting not only gives an in-depth view of the Active Directory environment, but also increases confidence during HIPAA and other compliance audits. Proactively knowing the state of the company's Active Directory and Exchange environments was very important to WageWorks during the selection process, and CionSystems provided an essential solution in preventing critical business stoppages. Whether errors happen by mistake or with malicious intent, they can cause a loss of productivity, and a potential security breach if the errors were caused with malicious purpose. The Active Directory Reporter was able to help by reporting on Active Directory changes that can have adverse effects and go on undetected for long periods of time.

This document is provided for informational purposes only. This Case Study may not be reproduced or transmitted in any form or by any means without our written permission.

