## Case Study: Cloud SSO United States Federal Agency

"Cloud SSO, gave us a quick ROI besides greatly reducing our support burden with many automated functions. It really just works."

IT Director, US Federal Agency

# WHAT IS CLOUD SSO?

Cloud-based, state-ofthe-art solution for Identity Administration and Access Control



Dramatically Hardens & Secures your Active Directory (AD) Deployments

Single Sign-On (SSO) for Legacy Applications Deployed within Enterprise or in any Cloud

Multi-Factor
Authentication (MFA)

IDP and Proxy Authentication Works with any Commercial Directory

**Audit Trails** 

### **U.S. Federal Agency**

- Over 15,000 User Accounts Spread Over Large Service Area
  - Users Consist of IT Staff, Contractors, and Vendors
  - ➤ Each Group is Governed by Different Policy Requirements
- Authentication for Positive Individual Identification Needed to be Able to Withstand Scrutiny in Court
- Needed to be Simple, Automated, and Integrated with Existing Web and Document Management Infrastructure
- Required a Self-Service Portal for User Life-Cycle Management for the Contract Submission, Signing, and Approval of SaaS Application
- Easy-to-Use Authentication Sub-System with Multi-Factor and Access Control API's for Application Integration
- Automated Audit, User Life-Cycle Audit Trail

#### The Problem

- Manual Processes and Lack of Automation Overwhelmed Staff
- Frustrated Customers with Long Wait Times for Contract Completion
- Documents were Not Vetted causing Fraudulent or Incomplete
   Documents to be Entered into the Database
- Struggled Meeting Security and Compliance Requirements with Limited Audit Tracking and Reporting
- Administration was Tedious, Cumbersome, Prone to Errors, and Time-consuming
- No Simple Authentication Subsystem for Positive Individual Identification, it Needed to be Able to Stand Up in Court
- Lacked Self-Service Capabilities for Passwords and User Life Cycle



6640 185th Ave NE Redmond, WA-98052 Phone: 1-866-432-6497 sales@cionsystems.com

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### **The Solution**

- Easy Integration of User Registration, Life Cycle Management and Authentication Sub-System with the Contract Management Application for Uploading, Signing, and Time Stamping
- Rapidly and Easily Deployed
  - Deployed Within a Few Hours
    - Configured and Access Provided to All Users
- Identity Provider (IDP) with Proxy Authentication APIs for Web/SaaS Integration. A Few Lines of Code provided:
  - Complete User Life Cycle Management
  - Self-Service Password Reset (SSPR)
  - Authentication Single and/or Multi-Factor with Several Authentication Factors
  - Access Control
  - Audit
  - Achieved Integration in Less Than One Day
- Allows Enterprises to Reuse the Cloud-Based ID Store (Azure AD)
   Without Exposing Their User Store (Directory)
- Seamlessly Integrated with Many Document Management Systems
- Out-of-Box Solution NO SCRIPTS or CODE Required
- Proxy Authenticator Connects to any Directory: AD, Azure AD, Office 365, OpenLDAP, Google, Salesforce, etc.
- Single Sign-On for ALL Enterprise Legacy Web Applications
- Powerful APIs Allow Integration to SSO With NO CODE Changes to the Application

CALL US NOW: 1-866-432-6497



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