



## Self Service **Password Reset Tool** (Enterprise Self Service)

CionSystems self service password reset tool (SSPR) reset tool is a state-of-the-art solution for identity administration and access control.

Self Service  
**Password Reset** for

Active Directory  
Azure AD  
OpenLDAP  
LDAP

Office365  
Google app  
Salesforce &  
other targets

## Enterprise Self Service

CionSystems Enterprise Self Service delivers the functionalities of web access policy creation & enforcement, user self-registration & self-service, delegated administration, password management, multi-factor authentication, audit and reporting.

- ✓ Simple Deployment
- ✓ Administrative Portal
- ✓ Supports Delegation & Workflow
- ✓ Supports Multi Factor Authentication
- ✓ Bulk Enrolment of users
- ✓ Comprehensive Audit reports & User reports
- ✓ Workflow for selfgroup management
- ✓ Temporary Group membership Management
- ✓ Web API to authenticate directory with your built in application
- ✓ Delegate Directory Updates via Policy to Your Users
- ✓ Linkup multiple Targets & reset password
- ✓ Password Reset with Windows Logon
- ✓ Supports Password dictionary
- ✓ Directory Employee Search (White pages)
- ✓ Password Synchronization from on-premise domain to Office 365

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# Self Service Password Reset Tool (SSPR)

*The easiest, most efficient way to manage your organization's users, computers, resources, and accounts using the Active Directory, linux openldap, Azure AD, Office 365 etc.*

CionSystems self service password reset tool is a state-of-the-art solution for identity administration and access control. The Enterprise Self Service delivers the functionalities of web access policy creation and enforcement, user self-registration and self-service, delegated administration, password management, multi-factor authentication, audit & reporting. Having 3 access levels provides the flexibility and reach necessary in today's complex business environment.

Self service password reset tool also exposes a web service api for proxy Authentication that can allow you to reuse the existing ID store and also achieve multi-factor authentication. Additionally, you get complete auditing out of the box, no need to write additional code. This web service api is exposed to external clients to authenticate the users with Enterprise Self-service application. The external client just needs to provide User Name, password as first factor of Authentication and the Second factor to authenticate will be to validate using 1.Security Question with Answers 2.OTP over Email 3.OTP over Mobile.

## Why you need it

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- Highly customizable to enterprise need
- Easy to deploy, scales to small to very large Directories
- Web based, lightweight footprint, simple install, easy to use
- Reset Password / Unlock account with 3 interphases (Web, Mobile, Windows logon)
- Unlock your account with 3 interphases (Web, Mobile, Windows logon)
- Supports Active Directory, Openldap, Other LDAP compliant directories, Azure AD or Office365, Salesforce, Google apps
- User can change password on domain using any mechanism, CionSystems will synchronize it to other targets using multiple user matching schema
- Registration optional, you can directly login to the portal without registering

## What problem does it solve

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- Reduce critical password tickets
- Reduce tickets for the group and access management – delegate the responsibility to asset owners
- Minimize Helpdesk time and workload
- Enhances security, all changes are audited and tracked
- Attestation, owners of the resources make the decision, and a record of the change and approval is kept and viewed in easy to read reports. Owner ensures right user has the right level of access, they regularly certify by attestation
- Generate User reports and audit reports
- Proxy authentication and Web API to authenticate directory with your built in application
- Notifications for password expiry, locked users, email inbox threshold
- Out of the box Password dictionary - black list passwords

## What feature does it offer

- Self-service Password reset, password synchronization and change password for Microsoft AD, OpenLDAP, AzureAD, Office365, Google apps, Sales force etc.
- Use your ID store for any application by using our proxy authentication layer. No need to create and manage user including credentials, achieve SSO with security. Further security is provided by encrypting all communication and only allowed applications and systems to interact with ID store.
- No need for Registration, seamless integration to backend “Directory”. Roll out the application without requiring complex registration process

## Additional feature

- Supports Active Directory, Openldap, Other LDAP compliant directories, Virtual Directories
- Supports Active Directory, Openldap, Other LDAP compliant directories, Virtual Directories, Azure AD or Office365
- Supports hybrid or pure cloud environment
- Easy to deploy, scales to small to very large Directories
- Web based, lightweight footprint, simple install, easy to use
- Simple, configurable three tier access model: administrator, power user and users
- Registration optional, you can directly login to the portal without registering.
- Profile including manager attribute, Contact and Self group membership management
- Complete group management, supports primary and secondary group owners
- Flexible password policies that can vary based on domain, OU, geography, and group membership
- Enforces strong authentication policies
- Account lock and unlock by administrator or users
- Self-service Password reset, for Microsoft AD, OpenLDAP, AzureAD, Office365, Google apps, Sales force
- Password synchronization between Microsoft AD, OpenLDAP, AzureAD, Office365, Google apps, Sales force Web-service API's for integration
- Delegated user can manage their assigned objects like OU's, groups, users and other objects
- White-pages - free form search for Azure AD, Office365, Active Directory and other connectors
- Full audit support - All changes are tracked including who changed what and when



## AUDIT



- 1 Unlock Account
- 2 Password Reset
- 3 Auto Registration
- 4 Audit & Attestation
- 5 One password for all
- 6 Directory Search